

UNDERSTANDING THE MOST SIGNIFICANT CHANGE TECHNIQUE

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One day	All levels
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The Most Significant Change (MSC) technique is a form of participatory monitoring and evaluation. It is participatory because many project stakeholders are involved both in deciding the sorts of change to be recorded and in analysing the data. It is a form of monitoring because it can occur throughout the program cycle and provides information to help people manage the program. It contributes to evaluation because it provides data on impact and outcomes that can be used to help assess the performance of the program as a whole.

What is unique about MSC is that it goes beyond merely capturing and documenting participants' stories of impact, to offering a means of engaging in effective dialogue about what's working for whom and why.

MSC has been successfully applied in a range of contexts and works particularly well for complex, participatory, social change interventions.

This one day workshop aims to provide both beginner, intermediate as well as advanced level evaluation practitioners with a sound introduction to MSC including:

- Background and origins of the technique
- Purpose and use in monitoring versus evaluation
- Practicalities of story collection,
- Understanding the role of selection and feedback
- The use and dissemination of stories
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The workshop will incorporate experiential learning opportunities and examples of real applications of the technique.

Tracey Delaney works as an independent consultant and has broad experience of 'Most Significant Change technique' (MSC). As part of her Masters thesis Tracey conducted research into 'evaluation influence' based on a case study of MSC in Laos. Her extensive experience with MSC has also included designing MSC systems, assisting with the implementation of MSC in a range of settings, conducting evaluation studies using MSC and providing training and mentoring on the technique. Tracey currently moderates the MSC egroup on behalf of Rick Davies.

BIO

Tracey Delaney is an independent consultant specializing in design, monitoring and evaluation, who is recognised for her in-depth knowledge of the 'Most Significant Change technique' (MSC). Her extensive experience with MSC over the years has included designing MSC systems, guiding the implementation of MSC in a range of settings, utilising MSC for evaluation and providing training and mentoring on the technique. Tracey is a skilled facilitator and trainer with strong communication skills. She has experience in facilitating broad stakeholder engagement through participatory processes and is well versed in developing and delivering workshops and training courses. Tracey currently moderates the MSC egroup.